

## Integrity Piano Service Limited Warranty

Piano \_\_\_\_\_

Model or Style \_\_\_\_\_

Serial number \_\_\_\_\_

**What Does This Warranty Cover?** Failure of parts from normal use of the piano.

**How Long Does The Coverage Last?** This warranty lasts for two years from the day that you purchase your piano, as long as you own your piano. Coverage terminates if you sell or otherwise transfer the piano.

**What Will Integrity Piano Service Do?** We will repair or replace any defective part at no cost to you.

**What Is Not Covered?** This warranty does not cover damage by abuse, misuse, negligence, accident or exposure to environmental conditions such as extremes in temperature or humidity. Normal maintenance such as tuning, voicing, regulation, string replacement, and the results of normal wear and tear to the case and interior of the piano are the responsibility of the purchaser. Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**How Do You Get Service?** If you think you are experiencing a problem which is covered by this warranty, contact Integrity Piano Service at the following address or telephone number:

Integrity Piano Service  
28 Greenwood Cir.  
Seymour, CT 06483  
(203) 888-7848

We will arrange a time inspect your piano and determine whether the problem is a warranty issue or not and what we will do to resolve the problem. There is no charge for an inspection. However, charges will apply if the problem is of a type not covered by this warranty, and you still wish Integrity Piano Service to repair it.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*Remember to follow these basic rules of piano care to ensure many years of enjoyment:*

- Keep your piano functioning well and in tune.
- Keep your piano clean and care for its finish. Ask about our recommendations for key cleaning, dusting, and polishes to use.
- Keep the piano in a location away from heat sources, air conditioners, windows, doors, and direct sunlight. Try to maintain a fairly consistent temperature and humidity level in the room where the piano is located.
- Keep *all* drinks, plants, and standing liquid containers off the piano.
- Use a qualified piano technician to maintain the inner workings of the piano.
- Select a piano technician with care and do not try to perform repairs yourself.
- Only use a professional piano mover when you need to move your piano.